

Handyman Hub – Terms & Conditions

1. Introduction

- By engaging our services, clients ("Client" or "You") agree to the following terms and conditions.

2. Scope of Work

- All work to be undertaken will be detailed in a written quotation or work order provided to the Client. Any alterations or additions to the scope of work must be agreed upon in writing.

3. Quotations

- Quotations provided remain valid for 30 days unless otherwise stipulated. Additional work not specified in the quotation will incur separate charges.

4. Payment

- Payment is due on the day the job is completed, immediately upon the conclusion of the work.
- Payments can be made via EFT, Card, or other agreed-upon methods.
- Late payments may be subject to interest in accordance with the Prescribed Rate of Interest Act.

5. Materials & Supplies

- All standard materials required to perform the job will be supplied by us.
- If the Client requests specific materials or products to be installed, these must be provided by the Client in advance or as agreed upon.
- Any deviations or changes from standard materials that we supply to materials provided by the Client must be discussed and agreed upon in writing prior to the commencement of the work.

6. Scheduling & Delays

- We strive to adhere to agreed-upon service dates and times. Unforeseen delays will be communicated to the Client promptly.
- Clients must provide a minimum of 48 hours notice for rescheduling or cancellations. Late cancellations may incur a fee.

7. Warranty & Repairs

- Our workmanship is guaranteed for a 3-month period, post-completion. This does not cover damages from external factors or regular wear and tear.
- Products and materials are typically subject to their respective manufacturer's warranty.

8. Liability

- We maintain proper insurance as per South African standards. We are not liable for indirect or consequential damages.
- Clients should secure valuables or fragile items in the work vicinity. We bear no responsibility for unsecured items.

9. **Termination**

- Either party can terminate the agreement with a written notice of 30 days. Should the Client terminate, costs for completed work and procured materials will be billed.

10. **Disputes**

- Disputes related to our services should be initially discussed with our management. If no resolution is reached, both parties agree to seek mediation or arbitration in line with the Arbitration Act 42 of 1965, prior to any court action.

11. **Governing Law**

- These terms and conditions are governed by the laws of the Republic of South Africa. All disputes will fall under the jurisdiction of South African courts.

12. **Modifications**

- We reserve the right to update or modify these terms and conditions. Clients will be informed of major changes.